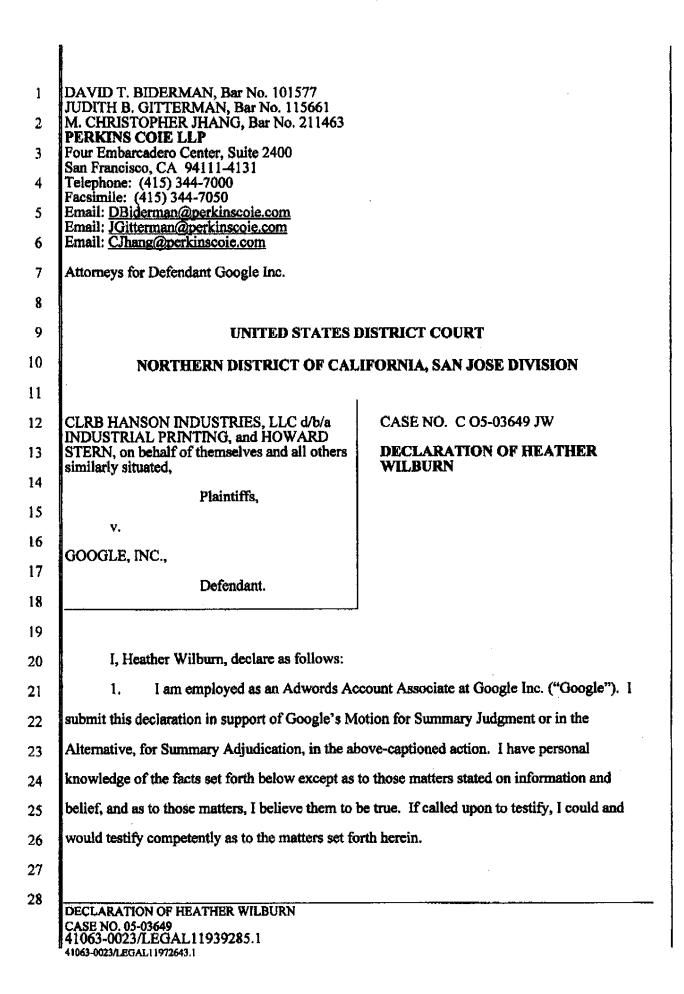
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- 2. I have been employed at Google since March 2002 in the capacity of AdWords Account Associate. My responsibilities include but are not limited to: responding to customer emails and phone inquiries pertaining to the management, structure and function of the AdWords program, managing accounts of high spending advertisers in the Travel and Retail verticals, training new team members and evaluating peers.
- 3. In order to create an AdWords account, advertisers must agree to the AdWords Agreement. The Adwords Agreement is accessible to the advertiser during the account sign-up process. During my time at Google, there was never a time when an advertiser could create an AdWords account without first having access to and agreeing to the AdWords Agreement.
- 4. During the time periods July 2002 and October 2003, customers had access to the AdWords Agreement at the time that they signed up for an AdWords account and they were required to agree to the AdWords Agreement in order to create an account.
- 5. Google periodically updates the terms of the AdWords Agreement. When this occurs, all advertisers are required to accept these new terms in order to continue advertising with AdWords. Advertisers have a limited amount of time (generally 30 days from the initial notification of the new terms) to log in and accept the new terms; otherwise, their accounts are paused (i.e., no ads are displayed) until the change has been made.

I declare under penalty of perjury under the laws of the State of California and the United States that the foregoing is true and correct.

Executed this 22 day of October, 2006, at Mountain View, California.

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Heather Wilburn